

SIEMENS

Comprehensive Fire Alarm Systems Maintenance/Service Agreement

Request for service (telephone callback) response time: (Specify a time range if applicable) Complete only one block for this question	<u>30</u> min to <u>1</u> hrs	<u> </u> hrs	<u> </u> days
Service response time: * Depends on location of tech(s) (Specify a time range if applicable) Complete only one block for this question	<u> </u> min to hrs	<u>4</u> hrs	<u> </u> days
Emergency service response time: (Specify a time range if applicable) * Depends on location of tech(s) Complete only one block for this question	<u>60</u> min to <u>2</u> hrs	<u> </u> hrs	<u> </u> days
Percentage discount off list for parts / equipment:	<u>30</u> % discount for parts		
	<u>30</u> % discount for equipment		
School District Hourly Labor Rate for Specialist/Technician: VS. Commercial Hourly Labor Rate for Specialist/Technician:	\$ <u>104.00</u> per hr		
	\$ <u>130.00</u> per hr		
List other applicable personnel title(s) and their hourly labor rate:	\$ <u>104.00</u> per hr (Service Team Leader)		
	\$ <u>77.00</u> per hr (Mechanical)		
	\$ <u>104.00</u> per hr (Security)		
Number of Specialists and Technicians available to the School District on a per-call basis:	<u>20</u>		
Office locations nearest to School District that will dispatch Specialists or Technicians to respond to service requests:	<u>Palm City & Miramar</u>		
School District After Hours Labor Rate: (Including Sat) (After hours is anytime after 5:00 PM) VS. Commercial After Hours Labor Rate:	\$ <u>158.00</u> per hr		
	\$ <u>195.00</u> per hr		
School District Weekend (Sat & Sun) Labor Rate: VS. Commercial Weekend Labor Rate:	\$ <u>208.00</u> per hr		
	\$ <u>260.00</u> per hr		
Minimum Dispatch Service Charge (if applicable):	\$ <u>104.00</u> minimum		
Delivery time for parts: *Depends if part(s) on truck or in stock Complete only one block for this question	<u> </u> hrs	<u>3</u> days	
Delivery time for equipment: *Depends if part(s) on truck or in stock Complete only one block for this question	<u> </u> hrs	<u>3</u> days	
Emergency delivery time for parts: *Depend on availability Complete only one block for this question	<u> </u> hrs	<u>1</u> days	
Emergency delivery time for equipment: *Depend on availability Complete only one block for this question	<u> </u> hrs	<u>1</u> days	
The above rates and information is effective for 3, 4 or 5 years:	<u>3</u> yrs May 1, 2013 - April 30, 2016		
Vendor Name:	Siemens Building Technologies, Inc.		
Vendor Authorized Representative:	<i>Lumen Broe Hayes</i>		
Date:	March 7, 2013		

Siemens Industry Inc. Building Technologies Division

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